

IT PRICE MATCH GUARANTEE

At The Training Room we strive to offer our customers first-class service and training at competitive prices.

In order to uphold our IT Price Match Guarantee we actively monitor the prices offered by our competitors. If you find a cheaper price for the same training - we'll match it.

How does it work?

- The competitor's offering must be identical (including but not limited to: recognised industry certification, one official examination per certificate at no extra cost; learning platform access duration, full-time personal tutor support, 3 years' careers support and CV service, etc.)
- The competitor's offering must be available at the price quoted and at the time you engage our IT Price Match Guarantee
- The competitor's offering, including price, must be verifiable without purchase or otherwise signing up to a service
- The competitor's terms of service must be verifiable and comparable to ours
- The competitor's price must include all aspects of delivery of the course
- Competitors who offer discounts for cash purchases versus finance purchases will not be considered part of the IT Price Match Guarantee
- The competitor's price must be publicly advertised online and cannot include any membership/personal discounts
- We cannot match bulk promotional offers such as 'buy one get one free'
- The competitor must be based in the UK and sell direct to customers (no auction or marketplace retailers)
- We will not match against clearance, closing down sales or specialist retailers

Using the Price Match Guarantee

For us to honour the Price Match Guarantee, you must contact us no later than 14 days from registration and prior to paying your course fees.

Other Conditions

Price Match is subject to verification that the competitor is a legitimate trader.

Offer only open only new customers as of 18th June 2018 and does not apply retrospectively.

The Training Room reserves the right to withdraw the Price Match Guarantee at any time without notice.