

## 'Job or Refund' - Offer

# TERMS AND CONDITIONS

1. The offer is open to you once you have passed in full all the modules within your training course, within the training window for your chosen course package.
2. We will guarantee an offer of paid employment (a job) within 9 months of you receiving all your certifications for your chosen course package.
3. Not all courses The Training Room offer are eligible for the 'Job or Refund' offer and eligibility will be confirmed at your point of registration.
4. If we do not secure you a job offer by the end of the 9-month post qualification window you will qualify for our 'job or refund' offer.
5. Fees to register as a student of The Training Room are not included in the offer.
6. Refunds will be made in the following manner:

### **i) If you have paid for your course in full:**

a) At the end of the 9-month post qualification window a payment of 10% of the total amount paid for your training course will be refunded to you by bank transfer for 10 consecutive calendar months.

### **ii) If you have paid for your course using a Training Room Loan for part or all of the training course fees:**

a) At the end of the 9-month post qualification window an amount equal to your monthly instalment will be credited to you by bank transfer for 10 consecutive calendar months. At the end of the 10 months any monies paid towards your training course and credit agreement will be refunded by bank transfer and the credit agreement will be cancelled.

b) You must continue to make repayments towards your credit agreement in line with your agreed terms until you have been notified that you qualify for the 'Job or Refund' offer and your credit agreement has been cancelled by The Training Room, in line with these Terms and Conditions.

c) Missed repayments towards your credit agreement will invalidate the 'Job or Refund' offer in its entirety.

7. Payments are paid as gross and will be made by cheque or bank transfer. It is your responsibility to pay any tax liability arising from the payments.
8. The refund offer is not automatic and must be claimed within 9 months of completing your course by contacting our Student Services team on: 01202 238 655

Or by Email:

[customerservices@thetrainingroom.com](mailto:customerservices@thetrainingroom.com)

9. All job offers will be, in our reasonable opinion, within a suitable travelling distance from your home or will be a remote working solution.
10. All job offers will be, in our reasonable opinion, relevant to your circumstances, qualifications and experience.

11. If upon passing your course you subsequently secure your own offer of employment this will be classed as fulfilment of our obligation under this offer.
12. We reserve the right to withdraw the offer from any candidate who does not, in our reasonable opinion, engage with our Student Services team.
13. We reserve the right to withdraw the offer from any candidate who fails to attend interviews, or who does not conduct themselves in a professional manner with potential employers.
14. We reserve the right to withdraw the offer from any candidate who breaches our standard Terms and Conditions (which can be found in your Student Area).
15. Refusal of, in our reasonable opinion, a suitable job offer will invalidate the 'Job or Refund' offer.
16. If at any time a job offer has been secured by us or yourself the 'Job or Refund' offer will no longer apply and all refunds will cease.
17. The Training Room reserves the right to amend, modify, cancel or withdraw the 'Job or Refund' offer at any time and without further notice.
18. Offer only open to UK residents, who are eligible to work in the UK, and who are new customers as of 4th June 2018.